**Important Note:**

Prior to purchasing any of our passes, you must carefully review the terms and conditions outlined below. Completion of your purchase requires signing a sales contract as proof of agreement.

# TERMS & CONDITIONS

**1. Pass Validity & Restrictions**

• All passes are non-transferable, non-refundable, and non-exchangeable. All passes have a specified expiry date. Expiry dates are final and cannot be extended except in cases of approved medical exemptions due to illness or injury, subject to the provision of a valid doctor's note. Where a refund is approved, the refundable amount will be calculated based on the regular green fee for rounds already used, with the remaining balance adjusted accordingly. An additional administration fee of 5% will be applied to the balance.
• Passes are not valid for tournaments, special events, or group outings.
• Couple passes are available only to married couples or partners residing in the same household

2. **Identification Requirements**

• Junior and Senior passholders must present valid identification showing their date of birth upon request.

**3. Booking Privileges & Restrictions**

• Season Passholders may book up to two (2) tee times per day when playing 9 holes, or one (1) tee time per day when playing 18 holes.
• Only Season Passholders are eligible to book 18 holes directly.
• If you are playing 18 holes with non-passholders, please book a 9-hole tee time and indicate in the booking notes that you intend to play 18 holes.
• For 18-hole rounds, we strongly recommend booking early. When tee sheets are nearly full, we cannot guarantee your preferred Back 9 tee time. Please take advantage of your 14-day advance booking privilege to secure your desired tee times.

**4. Cancellations & No-Shows**

• All booking cancellations must be made at least six (6) hours before the scheduled tee time.
• No-shows by 5, 10, 20, 30, and 50-Round Passholders will result in the round being deducted from their pass.
• No-shows by Season Passholders may result in additional booking restrictions or suspension of booking privileges.

**5. Course Operations & Closures**

• The golf course reserves the right to close due to inclement weather, course conditions, maintenance, or scheduled maintenance activities, including aeration.
• Course closures and operating decisions are subject to management's discretion.

**6. Junior Golfers**

Junior golfers aged 12 and under must be accompanied by an older Junior golfer or an adult throughout their round.

**7. Course Rules & Etiquette**

• All players are required to follow the golf course's Rules, Regulations, and Etiquette at all times.
• Management reserves the right to enforce course rules and address any conduct that may affect the safety, enjoyment, or playing experience of others.

**8. Acknowledgement & Agreement**

By purchasing a golf pass, you acknowledge and agree to abide by all Terms & Conditions, Course Rules, and Etiquette. All passholders are required to review and sign the Pass Registration Form at the time of purchase as confirmation of their understanding and acceptance of these conditions.